



# MyEducationBC

## Parent Portal

## Instructions



We recommend that you do not set up your account for the first time from a mobile device. It is preferable to use a computer.

Please use the following link to log in: <https://myeducation.gov.bc.ca/aspen/logon.do>

**Note:** Please make sure that pop-ups are enabled – some information comes up in new windows.

**Parent Log-In ID:** your personal email

Your temporary password will be sent to you, to your personal email. If you copy and paste it, you might find that you get an error message because the process sometimes adds a space. The password must be entered exactly. It is case sensitive.

Once you log-in, you will receive a message that states that your temporary password has expired.


**Criteria for your new password:**



- 8-14 characters
- At least 1 upper-case letter and at least 1 lower-case letter
- At least 1 number
- At least 1 special symbol or character (such as #, \$, %, or @)
- Example: Jan2021% or PvsSchool99#

Make sure that you keep a record of your temporary password for future reference. If you forget it, you can reset your password by entering your login ID and clicking on “I Forgot My Password”. Passwords must be reset every 90 days.

If your password becomes disabled from multiple log-in attempts, you will have to wait for it to be re-enabled. You may call (250-546-3114) or email ([pvs@sd83.bc.ca](mailto:pvs@sd83.bc.ca)) the school to request that your account be reactivated.

To access documents published to the portal (such as report cards or schedules, look under “Published Reports”, which is on the right hand side of the main screen. Click right beside the little PDF icon.



File Name	DateUploaded	Creator	Description
 Report Cards - Middle Years and Secondary	24 KB 23/04/2021 11:23 AM	Prince, Chelsea	
 Report Cards - Middle Years and Secondary	24 KB 23/04/2021 11:19 AM	Prince, Chelsea	

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While it is possible to use MyEducationBC from a mobile device, all features, such as downloading these published reports, may not be accessible. We always recommend using a laptop or desktop computer with MyEducationBC.